
**PANDEMIC CONTROL MEASURES
COVID19**

Bábolna, 2020.03.16.

Dear Customer,

As you surely know, the World Health Organization (WHO) has classified the spread of Corona virus (COVID-19) as a pandemic.

In this situation, we consider it necessary to inform you that, while fully respecting the governmental measures, Bábolna TETRA Kft. continues to operate its activity. We still accept orders for our products, and we are planning to fulfil the contracted items as we confirmed.

At the same time, we have taken additional security measures to protect our customers, our employees and their families. At our sites, including our office buildings, we have tightened our hygiene rules and enforced their compliance.

- Within the frame of this, only those employees who cater for the necessary daily tasks are allowed to enter our premises.
- While delivering goods, truck drivers should wear protective gear (face mask, rubber gloves, protective clothing), and should not have contact with the personnel (no handshake) and communicate with them from a distance of minimum of 2 meters, loading should be done in the shortest possible time.
- Our technical consultants, salespeople and most of our office workers are now working from home-office. Until further action, our company will not send contact persons to our customers and we do not accept visitors.
Our colleagues remain at your disposal in case of any questions and can be reached either by mobile phone or by e-mail.

Whatever will happen in the world outside, our main task – besides taking care of our fellow citizens – is to keep our TETRA breeding activity alive to be able to supply our customers with quality hybrids. To be successful in this critical period, we kindly ask you to support our operation by:

- continuing discussions about future cooperation opportunities, projects or technical questions despite of the fact that the communication is restricted to virtual channels;
- informing us about changes and restrictions in your country before the planned shipments (e.g. entry bans, designated routes for transportation, special rules for live animals, regulations regarding receipt of delivery and unloading).

We believe that by standing together we can overcome these new challenges and avoid future supply disruption which will occur if the flocks designated for future production won't be housed in time.

We apologise for any inconvenience caused by these measurements, and we would like to thank you for your patience and wish you best of luck and good health.

Yours sincerely,
The Management of
Bábolna TETRA Kft.

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